

Weekly Program

To know the deadlines for the different activities visit the **Activities section** (in the main menu). Remember that the sum of the punctuations of all activities is 10. You can do all you prefer to until a maximum of 10 points which is the maximum grade you can obtain in the continuous evaluation.

	Units	Activities (10 points)
Week 1	Unit 1. Organization management and change 1.1. Introduction 1.2. Fourteen points for management 1.3. Organizations, behaviour, structures and process 1.4. Master class	Case: Defining the Role of a Liason Officer (2.5 points) Test - Unit 1 (0.25 points)
Week 2	Case study preparation	Live class groups debate participation (1.75 points)
Week 3	Unit 2. Business Process Management 2.1. Introduction 2.2. Business Process Management Defined 2.3. Six Sigma Defined 2.4. Six Sigma Tools 2.5. Drawbacks of Six Sigma 2.6. Benefits of Six Sigma 2.7. Master class	Test - Unit 2 (0.25 points)
Week 4	Case study resolution	
Week 5	Unit 3. Organizational Process Management and Measures 3.1. Introduction 3.2. Relationships among business systems and processes 3.3. Strategic planning and deployment for initiatives 3.4. Impact on stakeholders 3.5. Team Management 3.6. Master class	Case: Applying Quality Improvement Tools to an Order Fulfilment Process (2.5 points) Test - Unit 3 (0.25 points)
Week 6	Case study preparation	Live class groups debate participation (1.75 points)
Week 7	Unit 4. Six Sigma Improvement Methodology and Tools— Define 4.1. Introduction 4.2. Six Sigma Improvement Methodology and Tools –Define 4.3. Kolo Tea Shop Case Study 4.4. Voice of the customer 4.5. Team Negotiation and Conflict Resolution Tools 4.6. Business case and project charter 4.7. Project management (PM) tools 4.8. Master class3.10. Master class	Test - Unit 4 (0.25 points)
Week 8	Case study resolution	

	Units	Activities (10 points)
Week 9	Unit 5. Six Sigma Improvement Methodology and Tools— Measure and Analyze 5.1. Introduction 5.2. Six Sigma Improvement Methodology and Tools—Measure 5.3. Process characteristics 5.4. Measurement systems 5.5. Six Sigma Improvement Methodology and Tools— Analyze 5.6. Kolo Tea Shop, Case Study 5.7. Master class	Test - Unit 5 (0.25 points)
Week 10	Unit 6.Six Sigma Improvement Methodology and Tools— Improve and Control 6.1. Introduction 6.2. Six Sigma Improvement Methodology and Tools—Improve 6.3. Lean Methods 6.4. Six Sigma Improvement Methodology and Tools—Control 6.5. Master class	Test - Unit 6 (0.25 points)
Week 11	Exams week	

Note: Days from December 25th to January the 7th will be considered review periods.

This **weekly program** could be modified if the teacher considers it necessary for the students benefit.