

Weekly Program

In the weekly program we show you a **work distribution for the subject contents through the weeks of the module.**

	Units	Activities (10 points)
Week 1	Unit 1. Introduction to Business Process Management 1.1. Ethics, features, processes 1.2. Introduction of business process management and its relation to key operational management areas 1.3. Master Class	Participation and discussion in the forum during the whole course (1 point) Test Unit 1 (0,25 points)
Week 2	Unit 2. Difference in Business Process Management concepts and the evolution of the concept 2.1. Introduction 2.2. Quality approach 2.3. Effectiveness/budgeting approach 2.4. Cross organizational approach 2.5. Bibliographical References 2.6. Master Class	Test Unit 2 (0,25 points)
Week 3	Unit 3. Process Approach 3.1. Process Modelling 3.2. Process Analysis	
Week 4	Unit 3. Process Approach (cont.) 3.3. Process Design 3.4. Process Performance Management 3.5. Process Transformation 3.6. Master Class	Test Unit 3 (0,25 points)
Week 5	Unit 4. Business Process Management Technology - BPMS 4.1. BPMS concepts and architectures	Case: CatOne (2,5 points)
Week 6	Unit 4. Business Process Management Technology - BPMS (cont.) 4.2 BPMS standards 4.3. Future of BPMS 4.4. Master Class	Test Unit 4 (0,25 points)
Week 7	Unit 5. BPMS in integrated business and software environment 5.1. Relations of BPMS to other enterprise applications and software	Case: WideOpen (2,5 points)
Week 8	Unit 5. BPMS in integrated business and software environment (cont.) 5.2. BPMS and the Internet of things and cloud 5.3. Integrating BPMS with other architectures like SOA, EAI 5.4. Trends affecting BPMS 5.5. Bibliographical References 5.6. Master Class	Test Unit 5 (0,25 points)

	Units	Activities (10 points)
Week 9	Unit 6.Introducing BPM and BPMS in organizations 6.1. Analysing AS-IS concept 6.2. Defining TO-BE needs 6.3. GAP Analysis	Case: Building a Unified Collaboration Strategy at Genpact: SolutionXchange and Beyond (2,5 points)
Week 10	Unit 6.Introducing BPM and BPMS in organizations (cont.) 6.4. Market research 6.5. Assessing Risk Management and KPIs 6.6. Implementing the process 6.7. Master Class	Test Unit 6 (0,25 points)
Week 11	Exams Week	